

# RECOVERY AUDIT CONTRACTOR (RAC) INFORMATION



# HP'S ROLE IN THE RAC PROCESS



- HDI will notify HP when a claim has been identified and a letter is being sent to the provider. At that time the claim will be locked and cannot be adjusted by the provider.
- Once HDI has completed all claim reviews and the time frame for administrative reconsideration and/or fair hearing has expired, HDI will send HP a file containing all claims that need to be adjusted. These claims will be systematically adjusted with no human intervention by HP.



- These adjustments will be on the following weeks RA with a batch number between 970-979 and one of the following EOBS:
  - 8220 - RAC REQUESTED ADJUSTMENT DUE TO DRG CHANGE
  - 8221 - RAC REQUESTED ADJUSTMENT DUE TO LACK OF MEDICAL NECESSITY
  - 8222 - RAC REQUESTED ADJUSTMENT BECAUSE THE SERVICE WAS DETERMINED TO NOT BE MEDICALLY NECESSARY
  - 8223 - RAC REQUESTED ADJUSTMENT DUE TO EXCESSIVE UNITS
  - 8224 - RAC REQUESTED ADJUSTMENT DUE TO DUPLICATE PAYMENT
  - 8225 - RAC REQUESTED ADJUSTMENT DUE TO INCORRECT FEE SCHEDULE
  - 8226 - RAC REQUESTED ADJUSTMENT DUE TO TECHNICAL DENIAL - NO MEDICAL RECORD RECEIVED
  - **Note:** These EOB codes have been created for future use, KHPA may not have approved these specific audits for HDI at this time. Additional EOB's may be created as needed.
- Questions about claims adjusted for the RAC audit will need to be directed to HDI customer service.



# Q&A

